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Term & Conditions

Although Khasa Wild Adventures has taken reasonable steps to provide a safely guided experience, hiking is a sport involving some risk. It is therefore mandatory for you to have the proper personal insurance (Medical Aid with Evacuation plan) or a short-term insurance policy must be taken out for the duration of the trip. Furthermore, it is always a good idea to have your equipment and personal belongings insured as any loss/ damage to your equipment is at your own risk.

Khasa Wild Adventures and all persons associated with the business cannot be held liable for any loss or damage to your equipment nor can Khasa Wild Adventures and all persons associated with the business be held liable for any injuries, illness, or death to yourself that may occur whilst on tour or any time in the future.

Cancellation Policy

We know life can be unpredictable and things out of our control can happen. Below is the minimum refund you will receive; any additional refund will be at our discretion, and this will be accepted as final.

Refunds

Cancellations for more than 6 months in advance: a full refund is granted.

Cancellations between 6 and 2 months away: 50% of tour value will be refunded and 25% towards another future dated tour & 25% forfeited.

Cancellations less than 2 Months away: Value of tour is forfeited (due to accommodation commitments we cannot give refunds within the last two months-see substitutions below) (Please take travel insurance out to limit any financial losses)

Substitutions

We will allow a substitute at any time at no additional charge. The substitution will need all required documents signed and formalised by our office timeously for the substitution to be accepted.

Should I not be able to complete the hike:

Due to ill health or accident – we will facilitate a collection from the closest point of entry for a vehicle and you will either be taken for further medical treatment or to the accommodation provider to recover. Please note that transport may take a while due to the remoteness of the area and lack of cell phone signal. In case of a serious accident, we will do our best to get helicopter evacuation. **The cost thereof will need to be covered by the client.**

Due to fitness – If you have come totally ill prepared for the rigours of a multi-day adventure hike, you will be required to reimburse the costs of vehicle collection/ transport. Please note an average fitness level is imperative for all to enjoy the hike.

Recommendations

We will not take any responsibility for any losses with regards to your travel plans to and from any Khasa Wild Adventures tour (including but not limited to, tours cancelled by Khasa Wild Adventures due to unsafe weather conditions or missed flights due to delays on tour days). Our ending time on the last day is approximate and we cannot be held responsible should we be delayed on the final day of the tour. We recommend you consider booking flexible flights or transfer options when travelling.

Medical Assistance

Please note that you are responsible for your own safety on this trip. Khasa Wild Adventures tours operate in remote areas, where cell phone signal and vehicle access are limited, and medical assistance is not located nearby. All clients must ensure they have adequate medical insurance for the duration of the trip, including helicopter evacuation and hospital coverage in case of an emergency.

The information given in your personal details must be correct and active should you require medical assistance.

We would also suggest you look at insuring your equipment against any loss or damages that may occur on the tour.

I have read, and clearly understand and accept the Terms and Conditions stated herein and acknowledge that this agreement is binding.

I further state I have contacted my medical aid or have knowledge of my insurance details and confirm they are sufficient for a remote adventure multi day hike where there are risks involved.

Signed at , on this day of , 20.....

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Participant's Full Name

Participant's Signature

Witness 1

Witness 2

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Name

Signature

Name

Signature